

Lindsay Rosien

Work Experience

York Region Community and Health Services Mar 2023 - Present

Manager

(Sexual Health Clinics Program)

- Provide leadership to the multidisciplinary sexual health clinics program
- Oversee clinical components of the program, including updating medical directives and policies and procedures
- Manage program budget and procurement activities
- Provide oversight to larger program initiatives that guide service delivery
- Support program staff to promote productivity, wellness and work-life balance

York Region Community and Health Services Apr 2016 – Mar 2023

Public Health Nurse/Team Lead

(Sexual Health Clinics Program)

- PHN on the Sexual Health Clinics program within the Healthy Living Division at York Region Public Health from April 2016 –Present
- Team Lead for the program beginning in Q1 2019 and Clinic coordinator for the Georgina clinics since June 2018
- Provide leadership and mentorship to program staff and work closely with Program Manager on high level projects and tasks
- Lead program customer journey mapping and community needs assessment projects
- Act as clinical lead for the program

York Region Community and Health Services Jan 2021 – Jan 2022

Acting Manager – Vaccine Operations (Mobile Team),

Resource Manager – Vaccine Operations

- Joined the pandemic emergency response management team to support the provision of COVID-19 vaccination to all York Region residents
- Worked collaboratively to manage and coordinate activities for the mobile team, which included:
 - Coordinating and planning clinics, staffing and vaccine allocations for various sites and populations. Venues included:
 - Long-term care (LTC) and Retirement Homes (RH)
 - Seniors Independent Living sites

- Congregate Settings
- Mental Health and Addiction Centres
- Targeted immunization clinics at local sites (Admin building, Community living organizations)
- Workplaces
- Schools
- Vaccination to chronic recipients of homecare and homebound individuals
- Community pop-ups for targeted priority groups
- Provided real time decision making, support and solutions for vaccine teams in the field
- Responded to changes quickly and mobilize teams expediently to areas identified as priority
- Concurrently supported up to 8 teams at different locations each day
- Provided high level updates to Operations Chiefs, HEOC and the York Region Vaccine Task Force regularly
- Led community partner working groups to provide vaccine solutions for specific groups such as homebound residents, chronic recipients of homecare and congregate settings, and drafted plans and processes for reaching these groups
- Acted as liaison with the Ministry of Health to support their mobile teams in vaccine hub clinics in York Region
- Worked closely and collaboratively with various internal partners
- Liaison with Health Centre Nurse from Georgina Island to support vaccination of Indigenous residents in York Region
- Future state planning for COVID-19 vaccination to targeted groups (i.e. LTC and RH, homecare recipients)

York Region Community and Health Services Jan 2020 – Jan 2021

Acting Manager - Sexual Health Clinics Program, Healthy Living Division

- Performed the role of acting manager for the Sexual Health Clinics Program for 1 year during the COVID-19 pandemic
- Attained experience and supported the program with the following managerial roles:
 - Program goal setting and planning
 - Program evaluation
 - Staff conflict resolution
 - Staff interviewing and orientation
 - Leading through change
 - Program budgeting
 - Contract renewals and revisions for clinic physicians, supply vendors and pharmaceutical vendors
 - Drafting program Policies and Procedures and new and revised Medical Directives
 - Working with vendors to ensure on-time support for program activities is achieved
 - Staff auditing and staff performance appraisals
 - Mentoring staff to increase their knowledge and capacity

- Supporting innovation to work differently considering COVID-19
- Consultation with other regional departments and groups (CHS Privacy, Access York, Vaccine Inventory, Legal and Risk, etc.)
- Provided conscientious and high-quality leadership to see the program through unprecedented times
- Advocated for the program to continue to provide services for vulnerable clients
- Trained and provided ongoing support to my replacement when redeployed in January 2021
 - Continued to lead contract renewals/procurement activities for the program despite redeployment in 2021 and 2022

York Region Community and Health Services Jan 2008 – April 2016**Public Health Nurse/Team Lead****(Active Healthy Communities Program)**

- Team Lead for the Active Healthy Communities program within the Healthy Living division at York Region Public Health from March 2011 – April 2016
- Providing service and leadership in the Active Healthy Communities program on a permanent, full-time basis
- Engaging and networking with internal and external stakeholders related to physical activity promotion and the impact of the built environment on health
- Working collaboratively with other regional departments to make York Region a healthier place to live
- Brief stints as Acting Management for this program during my time as program lead

Woodbine Entertainment Group February 2007 – January 2012**Occupational Health and Safety Nurse – casual capacity**

- Providing occupational nursing care to employees of Woodbine Entertainment and jockeys who race at the facility
- On-site and available for emergency care of patrons in distress
- Work under a variety of medical directives including various directives for medication administration and added nursing skills
- Assist case management team in disability claims and insurance claims

Simcoe Muskoka District Health Unit April 2007 – December 2007**Public Health Nurse**

- Provided service in the Violence and Injury Prevention Program
- Worked closely with community partners who have the common goal of decreasing violence and injuries in the Simcoe and Muskoka regions
- Organized and ran car seat clinics, developed health promotion campaigns and healthy public policy, advocated to change social norms that contribute to injuries and deaths
- Worked in elementary and high schools providing service under the substance abuse prevention program

Wellington-Dufferin-Guelph Public Health**July 2003 – April 2007****Public Health Nurse**

- Provided service in the Adolescent/Sexual Health Program
- Provided counselling, venipuncture, medications, and other related nursing skills to clients in community and high school clinics
- Worked as a clinic supervisor within the community clinic
- Worked under Medical Directives to provide a broader spectrum of nursing care to clients, including performing female pelvic examinations and dispensing medications
- As a Sexually Transmitted Infections case manager, provided STI Treatment, contact tracing, and appropriate follow up
- Trained in iPHIS STI Module
- Taught small and large groups in local communities and high schools
- Initiated the opening of a sexual health clinic in a local youth shelter

HIV and Healthcare in Durban, South Africa**January 2006****Volunteer – 1.0 FTE**

- Spent one month volunteering in a nursing capacity in South Africa through Child and Family Health International (CFHI)
- Activities included working in an orphanage, a large HIV clinic providing ARV medication, counselling and blood testing, and within an MDR TB hospital
- Gained a thorough insight into healthcare in South Africa and the challenges facing health care as a direct result of the HIV/AIDS and TB epidemics
- Knowledge gained regarding MDR TB, and challenges associated with TB and HIV co-infection

Formal Education**Athabasca University****May 2023 and ongoing****Master of Health Studies**

- Currently enrolled in the Master of Health Studies program (Term 1 commencement is May 1, 2023)
- Goals for completion of this Degree include;
 - Enhancing my knowledge of Canadian Health systems
 - Gain further understanding of employing resilience when responding to change in the health sector
 - Leverage networking with other health leaders in the program
 - Building on existing leadership skills to offer more support and inspiration to the nurses and other staff in the Sexual Health Clinics Program
 - Increased ability to employ new and honed skills within my leadership roles at York Region Public Health

Humber College

September 2007 – December 2007

Occupational Health Nursing Certificate

- Began study in the distance education program for my COHN designation
- Completed my initial course to obtain this certificate

York University/Seneca College

1999 – 2003

Bachelor of Science in Nursing

- Attained my BScN. (Bachelor of Science in Nursing) through a collaborative program with Seneca College
- Graduated with Honours
- Clinical placements in public health (HBHC program and sexual health), various hospital (Southlake Regional Health Centre, Markham Stouffville Hospital, Mackenzie Health) and home visiting placements with ParaMed

Additional Relevant Courses and Workshops

Peer Support Training ~ York Region ~ November 2022

Media Training Course ~ York Region ~ November 2022

Trauma Informed Approach Training ~ York Region ~ April 2022

Centre for Excellence and Innovation ~2020 various dates ~ Certificate in Process Management (CPM) started ~ Placed on hold due to COVID-19 pandemic

York Region ~ May 2019 ~ Customer Journey Mapping

Public Health Agency of Canada ~ September 2012 ~ Epidemiological Methods Course

- Successfully completed this course offered by PHAC to Public Health Professionals

Public Health Agency of Canada ~ September 2010 ~ Measurement of Health Status Course

- Successfully completed this course offered by PHAC to Public Health Professionals

Public Health Agency of Canada ~ June 2008 ~ Basic Epidemiological Concepts Course

- Successfully completed this course offered by PHAC to Public Health Professionals

St John's Ambulance ~ May 2007 ~ Thornton

- Completed a two day training seminar to become a Car Seat Safety Technician

Providers of Well Woman Care ~ April 2005 ~ McMaster University

- Program was designed to teach nurses to perform well woman exams, including the added nursing skill of pelvic examination and specimen collection

Canadian Mental Health Assoc. ~ March 2005 ~ Orangeville

- Completed training workshop titled “Trauma Informed Helping Skills for front-line workers”

Infusion Therapy Workshop ~ November 2003 ~ Waterloo

- Completed a workshop related to the added nursing skill of venipuncture

LivingWorks ~ September 2003 ~ Guelph

- Completed the “ASIST” program which stands for “Applied Suicide Intervention Skills Training”
- This program provides nurses and other front-line workers with skills needed to help suicidal clients

References

References are available upon request